

Group Class Make Up Policy

If you are registered for a group class (i.e. Pilates Mat, Circuit, Yoga, Tai Chi, etc.) and anticipate missing a class, please notify us **48hrs.in advance by completing a make up request form**. These are located in the back of the group area on the wall in a clear bin. Please leave your request for a make up with your teacher. We will schedule you for a make up session of your choice promptly. Once you notify us that you will be missing a class, we will contact another student and fill your missed slot. If you notify us with less than 48hrs notice, we can't guarantee a make up class for you, but if one comes available at the last minute we will contact you.

Private Lesson Make Up Policy

We required 24 hours notice of cancellation if you are scheduled for a private lesson. With 24 hours notice, you may reschedule your private lesson within the same week, without penalty. With less than 24 hours notice, your contract will be charged. All private lesson contracts will receive **one** emergency cancellation allowance.